

Have a question?
Need some help?



Call 1 (800) 527-4613 today!
Benefits Information Center

The purpose of the call center is to speed up phone call processing and reduce wait times for customer service. All of our customer service representatives in BIC have been trained to take care of all calls pertaining to claims, member records and employer accounts.

Questions on pension and annuity are forwarded to the Pension/Annuity department for handling.

All calls needing customer service are forwarded to the Benefits Information Center (BIC) where the members and/or the providers receive one-stop assistance for all of their benefit questions. In the event that your inquiry cannot be immediately resolved, a customer service request will be initiated on your behalf and forwarded to the appropriate department for handling.

Call us today and we will do our best to help you with your inquiries and questions. Be sure to have your medical ID number or your social security number handy for identification purposes.

IMPORTANT REMINDER!

It is your responsibility to keep your personal information up-to-date with the Trust Fund Office. *Have you moved? Do you have a new baby? Did you get married or divorced? Want to change your beneficiary?* Any of these changes **require you to notify the Trust Fund Office in writing.** Call the Trust Fund Office for the required form.

In addition, you need to notify your local union office separately. Updating your personal information with the Trust Fund Office does not automatically update your information with the Union.

If you call the Trust Office and need to leave a voicemail message, please remember to:

Speak slowly and clearly.

Include your name and phone number.

Include the reason for your call.

After the message, please repeat your name and phone number.

DISCLOSURE:

Any information contained in this brochure does not supersede any of the information contained in your **Summary Plan Description** and should be considered only as a tool for your use. This publication does not contain all of the rules and regulations pertaining to the subject discussed in this publication and are subject to change at any time. For full disclosure of all of the rules and regulations pertaining to any of your benefits, please refer to your **Summary Plan Description** and any accompanying **Rules and Regulations** and then contact the Trust Office with your questions.

8/7/2013

General Information



**Ironworker Employees'
Benefit Corporation**

I.E.B.C.
Administrator for

**California Field Ironworkers
Trust Funds**

Pension Trust • Welfare Plan
Vacation Trust • Annuity Trust
Apprenticeship Training &
Journeyman Retraining Fund
Ironworkers Workers'
Compensation Program (ADR)

131 No. El Molino Avenue
Suite 330
Pasadena, CA 91101-1878

**Tel: 626.792.7337
or 1.800.527.4613**

**Visit us on the web at:
www.ironworkerbenny.com**

What is IEBC?

I.E.B.C. is formally known as the Ironworker Employees' Benefit Corporation (IEBC). We are a non-profit entity established for the sole purpose of providing Trust Fund Administrative Services for the California and Vicinity Field Ironworker Trust Funds.

What Trust Funds do we administrate?

California Field Iron Workers Apprenticeship Training and Journeyman Retraining Fund

California Field Iron Worker Vacation Trust Fund

California Ironworkers Field Welfare Plan

California Ironworkers Field Pension Trust

California and Vicinity Field Iron Workers Annuity Fund

Ironworkers Workers Compensation Trust

In addition, we collect funds (*contribution collection services*) for the following trusts but they are not administered out of the I.E.B.C. office.

California Field Iron Workers Administrative Trust

California Field Ironworkers Labor Management Cooperative Trust (LMCT)

The Ironworker Management Progressive Action Cooperative Trust (IMPACT)

Who runs the actual day-to-day operations of I.E.B.C.?

The Board of Trustees (BOT) employs an Executive Director to oversee the day-to-day operations of I.E.B.C.

Who runs I.E.B.C.?

I.E.B.C. is run by a Board of Directors (aka Board of Trustees) consisting of:

18 trustees;

9 trustees from the labor side

[Labor](union local representatives) representing the union ironworkers and their local unions; and

9 trustees from the management side

[Management] (representatives from signatory ironworker employers and representatives appointed by various management associations).

Each of the Individual Trust Funds has representatives from the Board of Trustees that serve on committees to review, oversee and administer the individual Trust Funds.

The Labor Trustees normally are the Business Managers of the various Union Locals and the Management Trustees are appointed by the California Ironworkers Employers Council which is comprised of various management organizations including, but not limited to, Western Steel Council, the Association of General Contractors, the Steel Fabricators Association and others.

We are also subject to the rules and regulations as set forth by the Department of Labor (DOL) pertaining to the establishment and operation of Taft-Hartley Trust Funds. Often times the areas of jurisdiction covered by the IRS and the DOL overlap and information is shared by the two entities.

The most important piece of legislation that regulates the Trust Funds is the Employee Retirement Income Security Act of 1974 (ERISA) as amended. This act sets forth the fiduciary responsibilities of the Trustees, establishes disclosure requirements and provides for other general regulations for the operation of the Trust Funds. This Act supersedes most State Laws that attempt to regulate the Trust Funds and the benefits provided to the participants.

How many departments are here at I.E.B.C.?

There are nine departments as follows:

Accounting
Member Records
Pension/Annuity
Employer Accounts
Claims/Scanning
Administrative Services
Information Technology
Benefits Information Center